



# Ademero

s o f t w a r e

Ademero understands the importance of a well-supported product. Our maintenance plan provides annual support services and maintenance services as listed below. Should you need assistance, fully-qualified support technicians are available to you 365 days a year. Software updates including new features, performance enhancements and bug fixes will be provided to you free of charge with this annual maintenance plan.



Telephone Hotline



Live Web Chat  
(Integrated in Content  
Central)



24|7|365 Support



Web Site  
Knowledge Base  
(FAQ)



E-mail Address

## Maintenance Services

### **Software Updates**

Includes Product Enhancements, Documentation Updates, and Bug Fixes. Updates keep you current with new hardware and OS releases.

### **Product Enhancements**

New features, enhanced existing features, and performance improvements.

### **Documentation Updates**

All software changes/additions will be addressed with new documentation.

### **Bug Fixes**

Issues will be resolved and included in all software updates.



## A Maintenance Plan Keeps You Operational All Year Long!

Visit our web site at [www.ademero.com](http://www.ademero.com) or call us at 863-937-0272 for more information.